Providers of **IT services and solutions**
to the Yorkshire and surrounding region

RIDGE I·T

WIFI NETWORKING WIRED WIRELESS STRUCTURED CABLING OF... IT FITOUT CLOUD SERVICES BROADBAND MICROSOFT OF... HARDWARE UPGRADES WIRELESS STRUCTURED WEB DESIGN WIRED SERVICES MICROSOFT OFFICE 365 SE... LEASED LINE BROADBAND WIRELESS AC... STRUCTURED CABLING OFFICE SUPPORT WEB DESIGN WIRELESS A...

all the IT you need under one roof

THE RIDGE BENEFIT

OUR MISSION /1

We aim to help you say goodbye to fragmented providers of IT services to your business. At Ridge IT, we offer a wide range of IT services to power your business all under one roof

CONTACT /2

We understand that approaching IT can sometimes be an overwhelming experience. Not sure where to start? Give us a call and our team will be happy to assist

REQUIREMENTS /3

We take a hands on approach when dealing with your enquiry. Whether you require a site visit, or you simply need some tech advice, we will work together to fully understand your requirements

PROPOSAL /4

We will prepare a proposal catered to meeting your requirements. Our proposal will be clear and transparent, and will include everything required for the job. We hate surprises as much as you do, that's why we promise to treat out customers fairly, so they do not face unexpected costs down the line

IMPLEMENT /5

We will draw up an implementation plan and discuss it with you to ensure the successful and smooth delivery of your proposal. If required, we can accommodate out-of-hours work

SUPPORT /6

We will be there by your side should your business require any IT support. Our experience enables us to cover a wide range of on-site and remote support services

WORKING WITH RIDGE IT

03333 44 80 77

WWW.RIDGEIT.CO.UK

ABOUT THE COMPANY

a message from the
FOUNDER & DIRECTOR

"

My vision behind setting up RIDGE IT stemmed from my lacklustre experiences working with IT providers during my years as the operations manager for a property development company. During my time in the construction industry, I experienced first hand the fragmentation of IT service providers and the frustrations this caused us. Having been involved my whole life with all things digital, I set up the company with the ambition of becoming an IT powerhouse and being able to offer businesses all the IT services they require under one roof. The company was built to leverage the relationships forged over the years with IT partners to offer extended services to customers. I believe that businesses would enjoy great benefit from truly consolidating all their IT requirements to one provider. Introducing RIDGE IT.

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NETWORK INSTALLATIONS
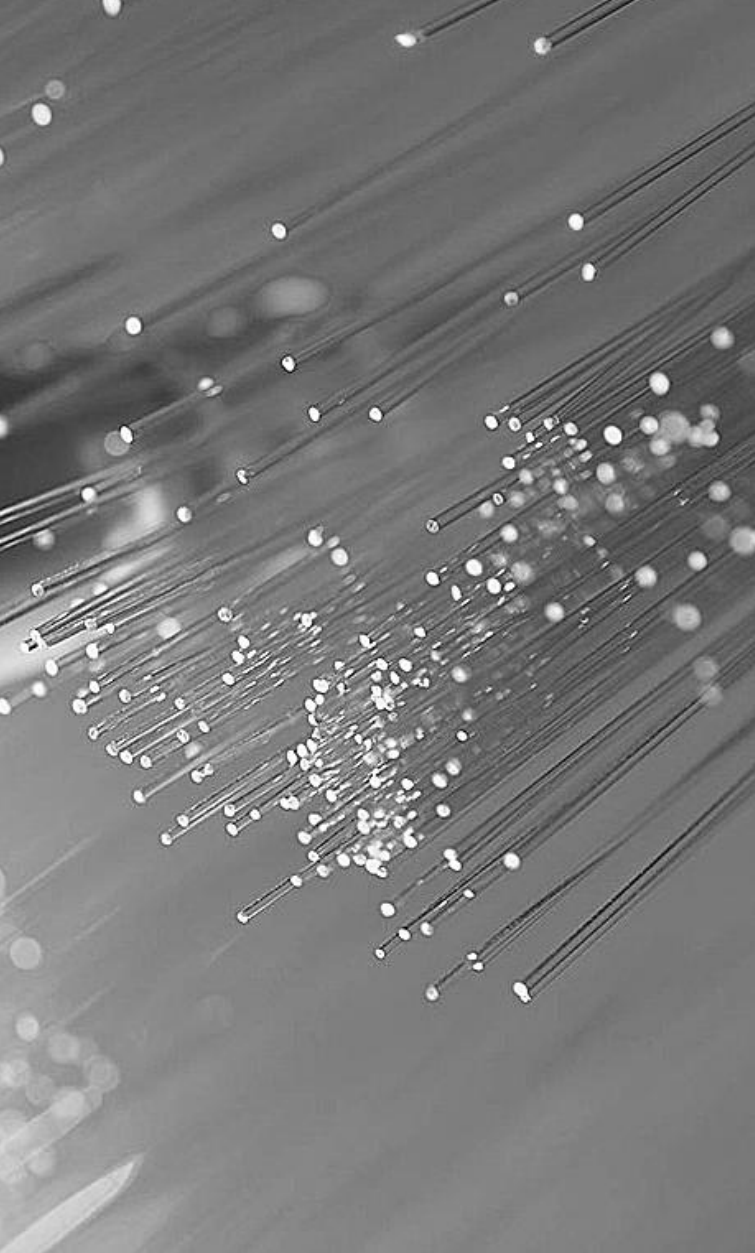
WIRED NETWORKS
WIRELESS NETWORKS

In an age where communication is increasingly digital, the requirement for network installations to enable everything from networked offices to connected security systems is becoming ever more important. Having the right systems in place can help a business ensure minimal downtime and offer robust performance. We utilise enterprise-grade equipment in all our installations to ensure our customers are provided with a network system that will deliver the best possible performance, day in day out.

GOODBYE CABLES, HELLO FREEDOM

With the advent of advanced wireless networking equipment, gone are the days when faster and better connectivity were limited to wired equipment. Through careful equipment selection and network design, we have deployed wireless systems that rival and often surpass the speed and responsiveness of wired networks, all the while ensuring the integrity and security of the network is maintained to the highest standards.

From concept inception to handover and ongoing support, we take a very hands on approach to meeting our customers' requirements. We follow a systematic approach in dealing with your enquiry, from initial meetings to discuss your requirements, to developing a bespoke proposal. Once approved, we will create a network design and carry out the installation, testing, and handover. Our services can be offered at any point in a system's lifetime, from as early as structured cabling, right up to supply of equipment and provisioning. Our service doesn't stop there. We can also provide you with tailored support agreements or ad-hoc support.

CONNECTIVITY

LEASED LINES
BUSINESS BROADBAND
WIRELESS LINKS

Whether your business requires broadband, or a dedicated leased line, we will help you find a connection that suits your requirements. For multi-site businesses, a wireless link can offer a great combination of quick installations and low running costs.

Dedicated leased lines are great for businesses that demand ultra-fast connections with the highest industry up-times and SLAs. With a leased line, not only are your download and upload speeds the same, they are also available entirely for you. Your connection is not shared with anyone else, and your business benefits from a truly uncontended connection.

A DISH HERE, A DISH THERE

What was traditionally reserved for the enterprise elite is now available to all. Point-to-point wireless networks are becoming ever more popular as they become increasingly reliable and weather resilient. The technology works by installing a radio dish on one premises, and a second on another premises to create a secure high speed wireless link. The wireless link enables you to share resources such as a file server, or a leased line to save you thousands on running costs.

Business broadband is an internet connection similar to what you would find in a domestic setting, but is more business oriented and comes with better speeds, reliability, and security. Business broadband is a great option for businesses looking to get a high speed connection for a relatively low running cost. This type of connection is often quick to install and has little upfront costs, making it an attractive option for small businesses. With speeds of upto several hundred megabits, business broadband truly strikes a great balance between cost and value.
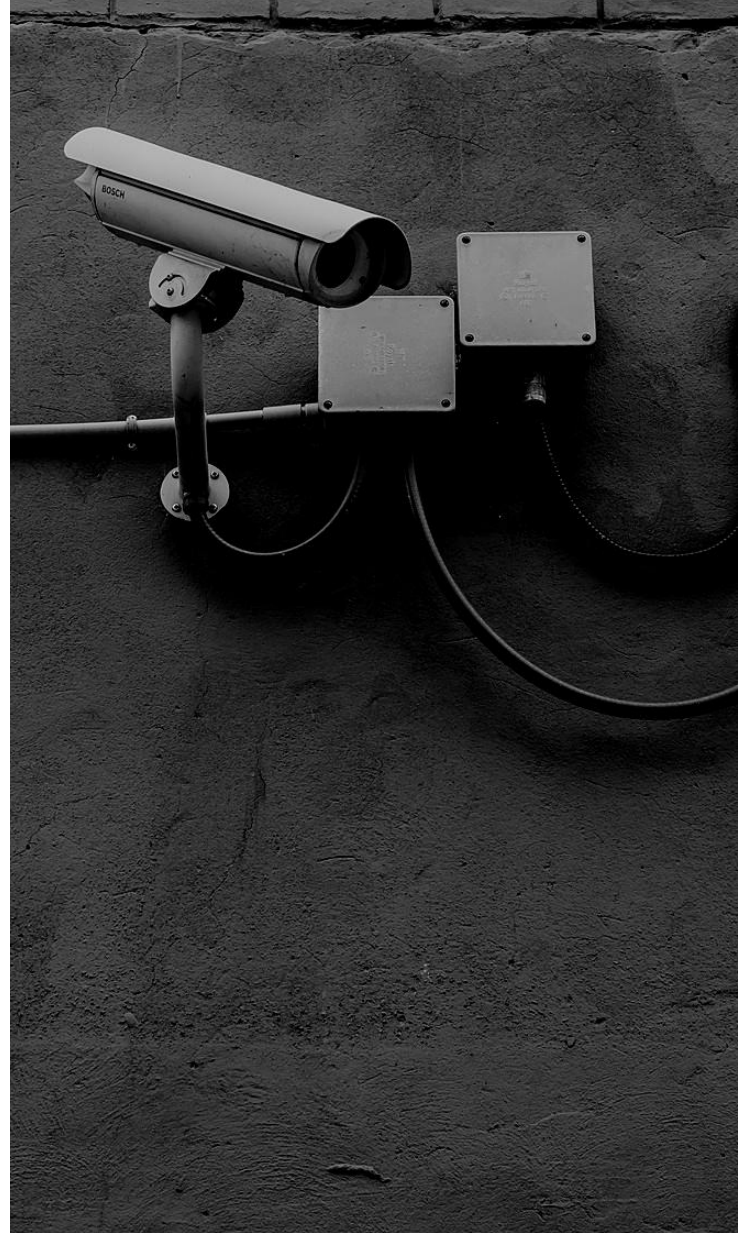
BUILDING SECURITY

ACCESS CONTROL
IP CCTV

The security of a premises is often at the forefront of a business' consideration. Stolen equipment can often result in disastrous outcomes for a company's operations. The effects of downtime and loss of data can cause long lasting damage to reputation and deteriorate client relations.

Access control systems provide the primary role of preventing unauthorised entry to secure areas. By commissioning an access control system, you can maintain a higher level of protection and verification of users to your premises. Together with a CCTV system, this can be a great deterrent to vandals and help protect the integrity of your premises.

DOOR MEETS CAMERA

Access control and CCTV systems have traditionally operated in isolation from each other. By setting up an integration between both systems, they can work in unison and offer enhanced features such as automatic recording of entries and exists at doors. Features such as this allow you to very quickly and effortlessly view footage of anyone accessing a door in a building. No longer do you have to switch systems and scrub through hours of footage to see those entering/exiting your building.

We offer connected access control systems which can be centrally managed and offer a highly customisable set of features, such as schedules, reports, user groups, event tracking and more.

By coupling an access control system with a CCTV installation, the risk of break-ins and vandalism can be significantly reduced. Modern IP based CCTV systems offer superior image quality and can provide remote access for viewing and monitoring.

At RIDGE IT, we offer systems from leading manufacturers of access control systems and CCTV equipment to ensure your business benefits from the latest and greatest technology.

VOIP TELEPHONY

CLOUD PBX

VOIP PARTNER gc cloud

Voice over IP, or VoIP, is a technology that allows you to make and receive calls through the internet as opposed to using traditional phone lines. The technology offers fantastic benefits to all businesses from significantly reduced call charges, to provides great flexibility and functionality. Being a cloud based technology, it can provide your administrators an intuitive platform to control your telephony system.

VoIP platforms enables a business to spend as much or as little capital on their telephony system. Businesses such as call centres can opt to use free software based platforms to make and receive calls, or they can install physical handsets that connect to a VoIP service to provide a more traditional experience.

Phone systems have traditionally tied users to their phones in order to make use of their work number. With more businesses offering employees the option of working from home. VoIP systems allow staff to have access to their work numbers wherever they have an internet connection and a connected device. VoIP platforms are also great for those on the road, as many providers now have mobile applications which provide access to your work numbers wherever you are. Being able to take calls on the go will provide your customers with comfort knowing they can reach you wherever you are.

ON-SITE EXCHANGE? THAT'S HISTORY

With a VoIP system, you no longer need an expensive on-site telephone exchange. Instead, you can now centrally manage your entire telephony system from an intuitive online portal. This means you can get up and running in record time, and take advantage of powerful management and reporting tools.

IT FOR THE OFFICE

OFFICE IT FITOUTS
CLOUD SERVICES
SITE SERVERS

Feel like you have more IT providers than staff? It really does pay to have all your IT requirements serviced by a single provider. Experience has demonstrated that IT providers are very quick to point the finger at each other, especially when things aren't going right. In one particular case, an office block was left without telephony for several days whilst the VOIP provider and the network engineers blamed each other for dropping connectivity. Give yourself the peace of mind of having all your IT requirements catered for by a single partner,

A FRIEND IN THE CLOUD

Cloud services are a great way of providing your business with cost effective hosted solutions. Wish to save on upfront capital by foregoing expensive workstations? Use hosted platforms with thin clients to offer your staff a desktop in the cloud accessible form anywhere. Do you rely on critical business data? Use hosted backup solutions to create daily backups of your important information. Do you require powerful data processing? Hosted computing power can be available at the tap of a button; architects love this for offloading rendering jobs. Cloud services provide a wealth of scalable solutions at affordable price points.

Whether you are establishing a new premises, or looking to upgrade your existing office IT infrastructure, we offer a range of services to help you. Through our network of partners, we can offer everything from structured cabling and network installations, to the supply and provisioning of workstations. We also offer the installation of on-site servers which offer customers many benefits. Not only are they now more affordable than ever, servers allow you to share files and software (such as Sage Accounts), provide a backup facility, and it can help your business be compliant by storing sensitive client data on-premises. We offer a great range of options to meet your requirements.

TECH SERVICES

WEBSITE DEVELOPMENT
MICROSOFT OFFICE 365
TECH SUPPORT
HARDWARE & SOFTWARE
PROCUREMENT

Website Development
Many businesses are establishing an online presence to help drive more enquiries and connect with new customers. Through a dedicated website, customers can find more information about your company, see previous work, read testimonials, or even buy your products. Websites have become an integral part of a business' success, and often customers expect a reputable company to have one. Many companies use their website as a digital brochure to reach a very large audience with little cost. Whatever your budget is, we can provide you with a tailored solution.

THE OFFICE YOU NEED

Office 365 is Microsoft's offering of their trusted and familiar suite of applications such as Word, Excel, and Exchange but in the cloud. The platform allows any user to access all the applications they are familiar with as well as their files and emails in a harmonised experience from any connected mobile, tablet, or desktop device. Office 365 works on a subscription model and requires no capital outlay. Let us help you discover the benefits Office 365 can offer your business.

Tech Support
Whether you are facing computer problems, emails not sending, need more storage space, or if you think your computer is better suited in a dust bin, let us help you with your IT quandaries. With a range of services from hardware upgrades, to software installations, give your IT infrastructure the love it deserves. We offer IT support on an adhoc basis, or through support agreements.

Hardware & Software Procurement
Through partnerships with leading suppliers, we can offer you support with purchasing the right equipment for your needs at competitive rates. Not sure where to start looking, let us help you.

SAY GOODBYE TO FRAGMENTED PROVIDERS OF IT SERVICE, **HELLO RIDGE IT**

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